



CITY OF GLENDALE, CALIFORNIA

Public Works
Administration

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**NOTICE OF IMPLEMENTATION OF A WASTE HAULING FRANCHISE REQUIREMENT
FOR THE SERVICING OF COMMERCIAL ACCOUNTS IN THE CITY OF GLENDALE**

Dear City of Glendale Business/Property Owner:

This letter is to notify you that an exclusive franchise system for collection and hauling of solid waste for all commercial properties (including all businesses and multi-family buildings with five or more units) in the City of Glendale has been implemented citywide, with an effective transition date to the new franchise hauler by **February 1, 2022**.

This change follows an extensive planning period started in July 2013, initiated as a result of State mandates that require recycling and organics diversion at all properties. Public outreach and community engagement forums commenced over the summer of 2017, and the commercial franchise system was discussed in a public forum by the Glendale City Council on five separate occasions between September - July 2021. On July 27, 2021, the Glendale Municipal Code (GMC Chapter 8.56) was amended to establish an exclusive franchise system for commercial and multifamily solid waste collection services. This exclusive franchise system will further sustainability goals, improve the environment by reducing solid waste traffic, emissions and street impacts, and allow the City to meet additional mandates by the State of California related to recycling and organics diversion.

What does this mean for you? Refuse, recycling, and organics collection services for commercial properties will be provided by the franchise hauler that was selected to provide this service.

Your current hauler has been formally notified of this change, and should be cooperating with your new hauler to ensure a smooth transition between service providers.

You are in Franchise Zone D. Your new franchised hauler is NASA Services, and you are required to subscribe to service with them no later than January 31, 2022, with your new service beginning on **February 1, 2022**. NASA Services will be charging you rates limited to a maximum set by the City (See Attachment 1). New and expanded programs and services are included under this new franchise and implementation of these services will occur in the near future.

This hauler has been serving the City independently for many years and will take great pride in enhancing the quality of your collection services. As part of the new franchise agreement with the City, you are eligible to receive a free, on-site consultation to ensure the best possible level of service and assist your business/property to comply with recently-enacted State mandates to reduce waste and increase sustainability efforts.

Recycling and organics service is required for all customers in Glendale, in accordance with the City's municipal code and recently-enacted State mandates. You may be able to reduce the size or frequency of your refuse service when signing up for these services. As part of the new franchise agreement with the City, you are eligible to receive a free, on-site consultation to ensure the best possible level of service and assist your business/property to comply with requirements for reducing waste and increasing sustainability efforts. Please work with your new hauler to ensure that you have adequate service to properly sort materials into the refuse, recycling, and organics containers in such a manner that there is no overflow from your containers.

If you have any questions, please feel free to contact your new hauler directly through e-mail at customerservice@nasaservices.com

ATTACHMENT 1

Maximum Rate Table

Refuse/Organics Monthly Rates

Line	Size	CY	ECU	Pickups Per Week							Each Addl Pickup (per Bin)
				1	2	3	4	5	6	7	
1	64 - 65 Gal	0.32	1.00	\$ 24.70	\$ 49.35	\$ 74.05	\$ 98.70	\$ 123.40	\$ 148.05	\$ 172.70	\$ 24.70
2	96 Gal	0.48	1.00	\$ 26.75	\$ 53.50	\$ 80.25	\$ 107.00	\$ 133.75	\$ 160.50	\$ 187.25	\$ 26.75
3	1 yd	1.00	6.00	\$ 135.42	\$ 270.84	\$ 406.26	\$ 541.68	\$ 677.10	\$ 812.52	\$ 947.94	\$ 135.42
4	1.5 yd	1.50	6.00	\$ 142.19	\$ 284.38	\$ 426.57	\$ 568.76	\$ 710.96	\$ 853.15	\$ 995.34	\$ 142.19
5	2 yd	2.00	6.00	\$ 148.96	\$ 297.92	\$ 446.89	\$ 595.85	\$ 744.81	\$ 893.77	\$ 1,042.73	\$ 148.96
6	3 yd	3.00	6.00	\$ 162.50	\$ 325.01	\$ 487.51	\$ 650.02	\$ 812.52	\$ 975.02	\$ 1,137.53	\$ 162.50
7	4 yd	4.00	6.00	\$ 176.05	\$ 352.09	\$ 528.14	\$ 704.18	\$ 880.23	\$ 1,056.28	\$ 1,232.32	\$ 176.05
8	5 yd	5.00	6.00	\$ 189.59	\$ 379.18	\$ 568.76	\$ 758.35	\$ 947.94	\$ 1,137.53	\$ 1,327.12	\$ 189.59
9	6 yd	6.00	6.00	\$ 203.13	\$ 406.26	\$ 609.39	\$ 812.52	\$ 1,015.65	\$ 1,218.78	\$ 1,421.91	\$ 203.13

Recycling Monthly Rates

Line	Size	CY	ECU	Pickups Per Week							Each Addl Pickup (per Bin)
				1	2	3	4	5	6	7	
1	64 - 65 Gal	0.32	1.00	\$ 12.35	\$ 24.68	\$ 37.03	\$ 49.35	\$ 61.70	\$ 74.03	\$ 86.35	\$ 12.35
2	96 Gal	0.48	1.00	\$ 13.38	\$ 26.75	\$ 40.13	\$ 53.50	\$ 66.88	\$ 80.25	\$ 93.63	\$ 13.38
3	1 yd	1.00	6.00	\$ 67.71	\$ 135.42	\$ 203.13	\$ 270.84	\$ 338.55	\$ 406.26	\$ 473.97	\$ 67.71
4	1.5 yd	1.50	6.00	\$ 71.10	\$ 142.19	\$ 213.29	\$ 284.38	\$ 355.48	\$ 426.57	\$ 497.67	\$ 71.10
5	2 yd	2.00	6.00	\$ 74.48	\$ 148.96	\$ 223.44	\$ 297.92	\$ 372.41	\$ 446.89	\$ 521.37	\$ 74.48
6	3 yd	3.00	6.00	\$ 81.25	\$ 162.50	\$ 243.76	\$ 325.01	\$ 406.26	\$ 487.51	\$ 568.76	\$ 81.25
7	4 yd	4.00	6.00	\$ 88.02	\$ 176.05	\$ 264.07	\$ 352.09	\$ 440.12	\$ 528.14	\$ 616.16	\$ 88.02
8	5 yd	5.00	6.00	\$ 94.79	\$ 189.59	\$ 284.38	\$ 379.18	\$ 473.97	\$ 568.76	\$ 663.56	\$ 94.79
9	6 yd	6.00	6.00	\$ 101.57	\$ 203.13	\$ 304.70	\$ 406.26	\$ 507.83	\$ 609.39	\$ 710.96	\$ 101.57

Extra Services & Fees

Extra Service	Condition Under Which Fee Applies	Total Fee
Bin Wheel Out Service	Customer request – Recurring rate per Bin per weekly number of pickups	\$31.43
Scout Service	As required for service – Monthly rate per Bin per weekly pickup	\$56.61
Bin Lock Service	Customer request – Monthly rate per Bin per weekly pickup	\$16.11
Bin Replacement	Customer request – per request (> once per year)	\$127.86
Cart Replacement	Customer request – per request (> once per year)	\$127.86
Container cleaning/graffiti removal	Customer or City request, or as necessary to prevent a nuisance (> once per year)	\$35
Empty Rolloff Box Delivery	Customer Request – Fixed fee per occurrence	\$141.25
Horse Accounts	Customer request – Monthly rate	First horse \$114.22; each additional horse \$81.64
Rolloff Pull Charge – Open top	As required for service – Rate per load	10-19 CY \$281.25 20-29 CY \$281.25 30-39 CY \$281.25 40+ CY \$281.25
Rolloff Pull Charge – Compactor	As required for service – Rate per load	10-19 CY \$370.63 20-29 CY \$370.63 30-39 CY \$370.63 40+ CY \$370.63
Service Renewal Fee – for Non-payment	Customer Request – Per Account	\$79.97
Bulky Item Pickup Charge for bulky pickups in excess of four (4) per calendar year	Per Pickup	\$100.00
Bulky Item Unit Charge for each item in excess of four (4) items	Per Item	\$25.00
Tipping Fee for Regular Rolloff Collection Service	Per ton	\$80.79
Dry Run for Regular Rolloff Collection Service		\$150.00
Emergency Service – Front-loader with driver	Hourly Rate	\$200.00
Emergency Service – Rolloff truck with driver	Hourly Rate	150.00
Contamination Fee	Per Occurrence of Contamination (>2, according to tagging procedures in Section 6.1.5)	50.00 for the first occurrence; \$100 for any subsequent occurrence with the same 12-month period