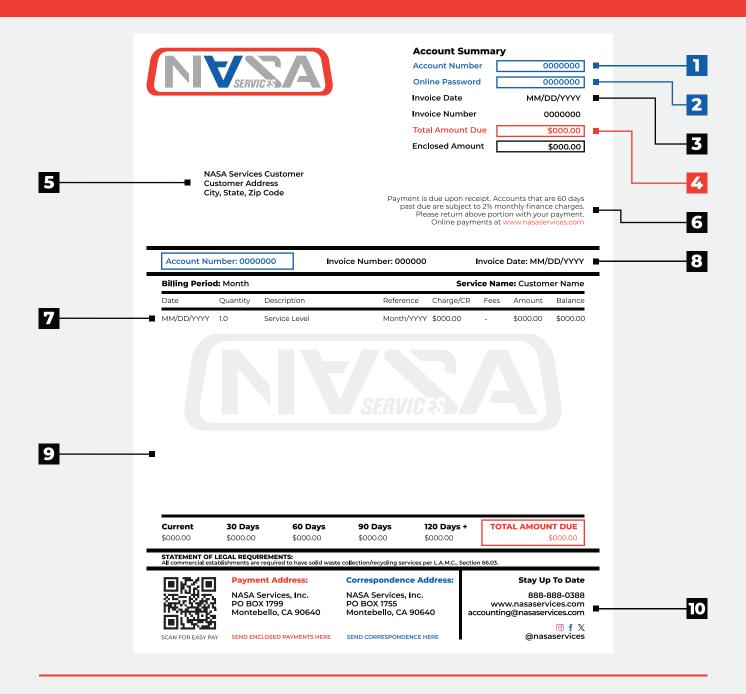
SIMPLE GUIDE TO YOUR INVOICE



- Account Number: Unique identifier for your account.
- 2 Online Password: Unique password for your account.
- Billing Period: Shows the billing cycle dates for this invoice.
- 4 Total Amount Due: Quickly see the total and payment is due upon receipt.
- **5** Service Address: Located here is the address for this invoice.
- 6 Payment Coupon: The portion of your paper bill that you return with payment to NASA Services if mailed.
- 7 Detailed Account Activity: Information by service location, including all services, credits, and additional charges.
- 8 Account Overview: A quick summary of your monthly charges.
- 9 Important Information: Review this area every month for important messages or service alerts.
- **10** Contact Information: We are always here to help, either online or by phone.